

**Sent:** Monday, August 1, 2009 2:05 PM  
**Subject:** Internet Enquiry to ActewAGL

I am in the process of arranging a solar PV installation at home.

My enquiry concerns changes to the existing electricity meter.

I have heard ActewAGL is replacing older meters with digital meters for solar PV systems? Is this correct?

Also, please advise regarding the cost (if any) and the time required to make whatever meter changes are necessary.

Thank you.

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**From:** [ActewAGL Retail Customer Services](#)  
**Sent:** Tuesday, September 01, 2009 5:17 PM  
**Subject:** ActewAGL Internet Enquiry

Thank you for your email dated 31 August 2009. My name is Chloe and I appreciate you taking the time to contact us. I understand your enquiry relates to information regarding meters being installed for customers with solar panels.

I have confirmed with a member from our networks division that ActewAGL is installing new meters for customers that require them for solar panels.

[The cost for these meters is \\$162.00 which includes installation.](#)

If you require any additional information, please contact a Customer Service Team Member on 13 14 93 between 8:00 and 6:00 Monday to Friday or via return email.

Thank you,

**Chloe**

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